MAX Station Optimization

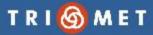
June 26, 2019



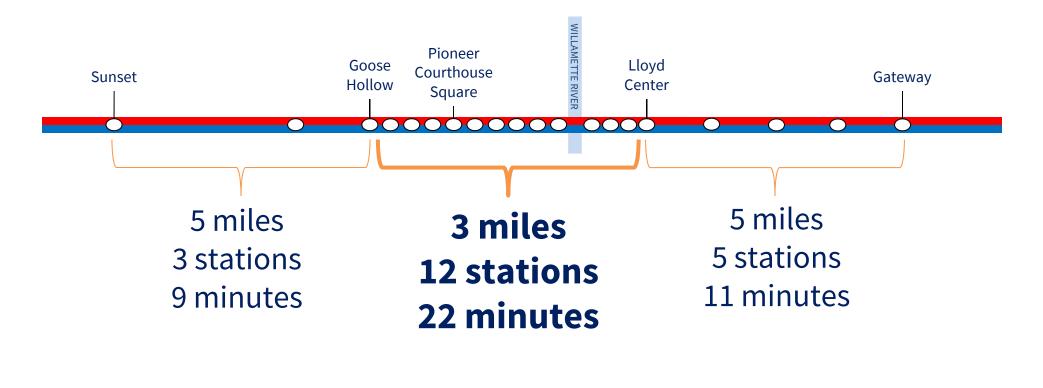
Long a critique of MAX

"Has there been any discussion about reducing the number of stops on the route? I find the 4 stops within 6 blocks downtown perplexing as I often get off and walk to the Orange Line and beat the train I just got off..."

- Rider submission to Service Improvement Process (SIP #530975)



Rail Segment Comparisons



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A focus on speed and on-time performance

Similar initiatives to support a growing region:

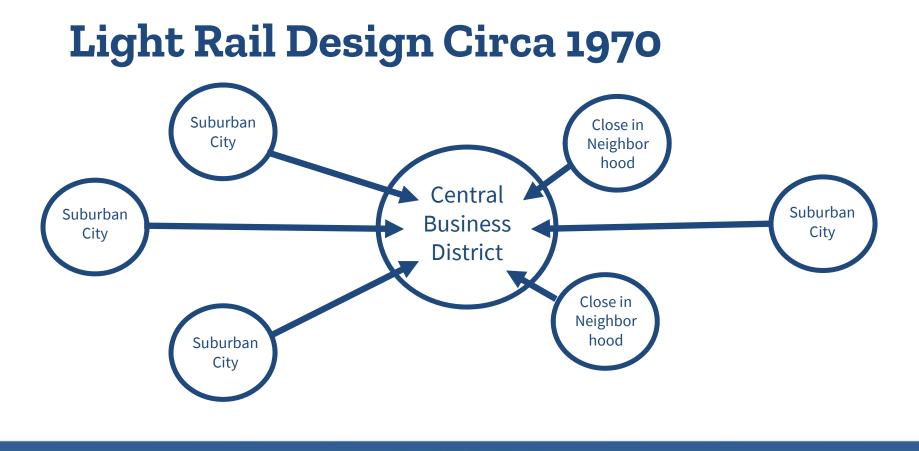
Investments to date:

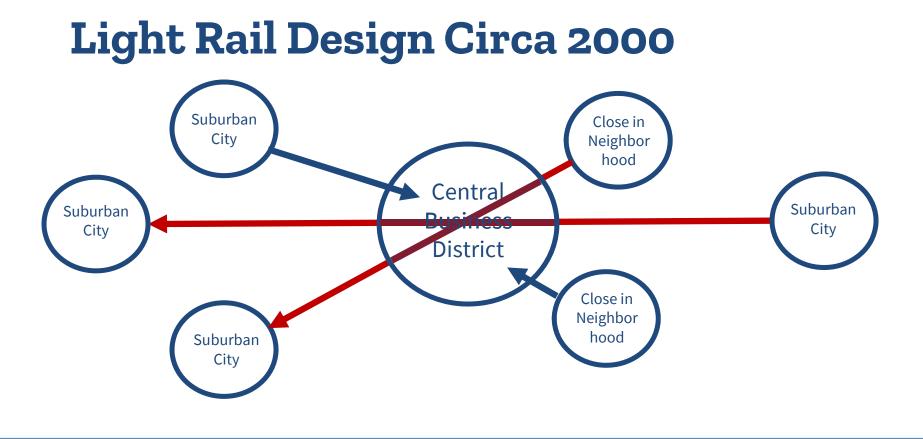
- Major on time performance (OTP) focus, bringing average OTP on MAX from 84% to 92%
- Improvements to Steel Bridge to speed travel times
- Changes to emergency response plans that ensure quick clearing of tracks blocked by fallen trees or cars in the right of way
- Changes to the overhead power system to reduce slow orders during hot weather
- Changes to tracks to reduce slow orders during hot weather
- Changes to police procedure to reduce the delays caused by police activity

Investments planned:

- Red Line investments to improve on time performance
- Further investments in Steel Bridge
- Study of dwell time at platform and adjustments to optimize performance



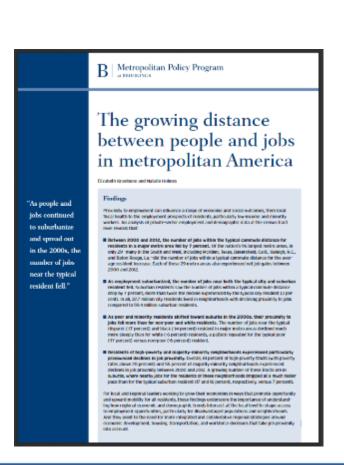




Equity & Gentrification

Distances between people and jobs are growing, particularly for communities of concern.

"The number of jobs near the typical Hispanic (-17 percent) and black (-14 percent) resident in major metro areas declined much more steeply than for white (-6 percent) residents, a pattern repeated for the typical poor (-17 percent) versus non-poor (-6 percent) resident."

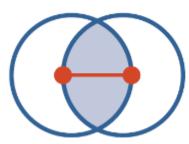




Best Practices – Stop Spacing

¹/₄-mile stop spacing

Stops every 1320 feet or about 5 Portland blocks, with duplicate access (shaded area)





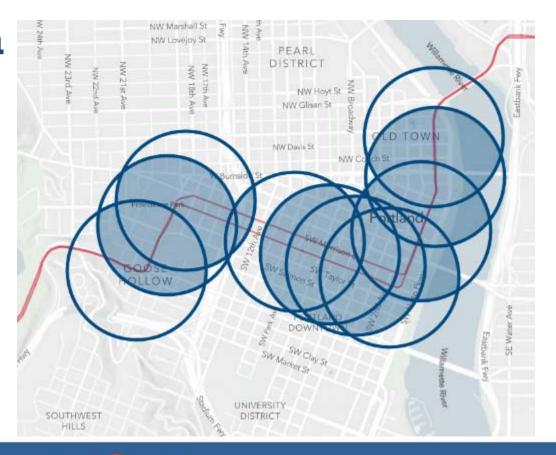
1/3-mile stop spacing

Stops every 1760 feet or about 7 Portland blocks, with duplicate access (shaded area)

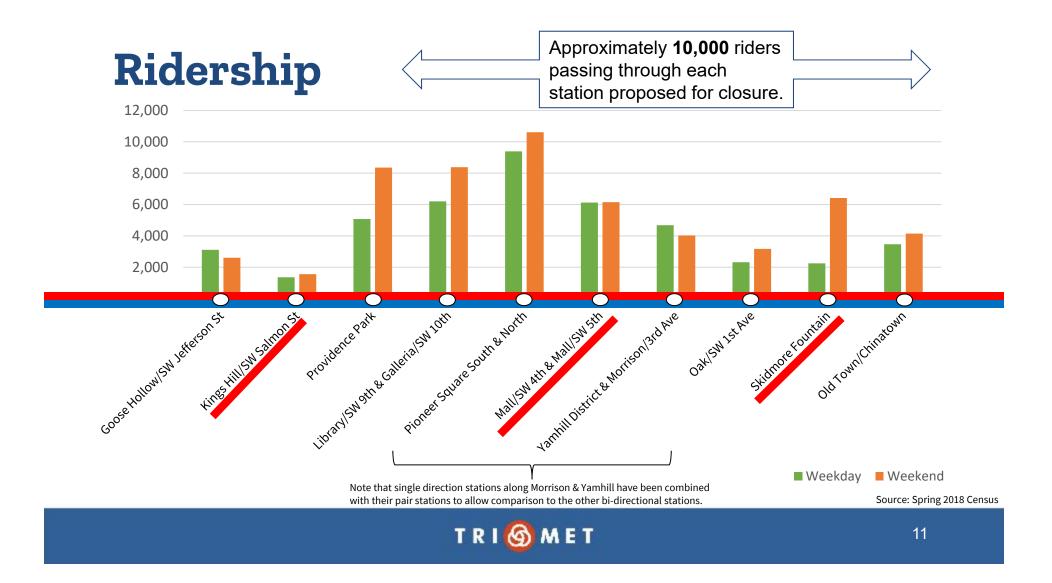


Best Practices – Stop Spacing 1/2-mile stop spacing Stops every 2640 feet or about 10 Portland blocks, with no duplicate access Within range of industry LOW HIGH LOW HIGH **Best practices** SPEED CONVENIENCE 1-mile stop spacing Stops every 5280 feet or about 20 Portland blocks, with no duplicate access LOW HIGH LOW HIGH CONVENIENCE SPEED TRI 🙆 MET 9

Duplication in coverage area of existing stations



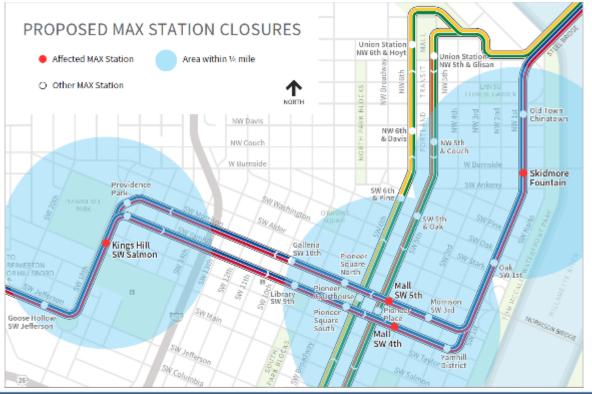


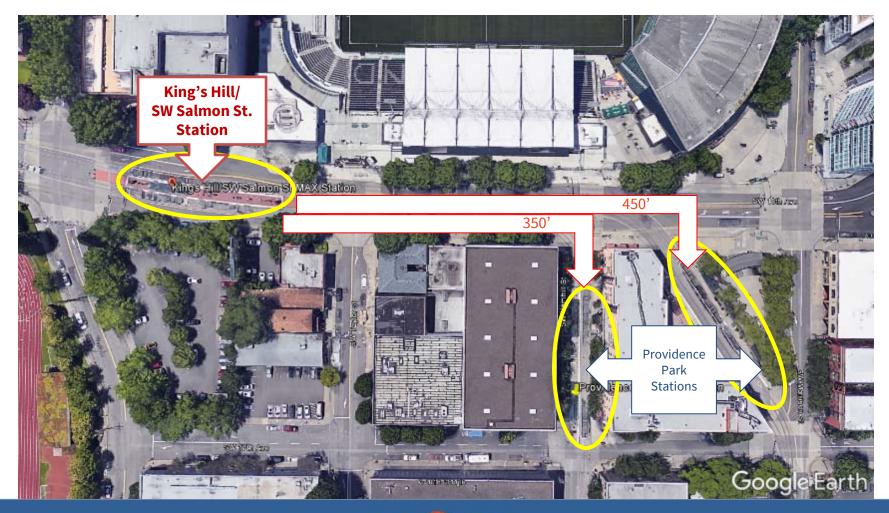


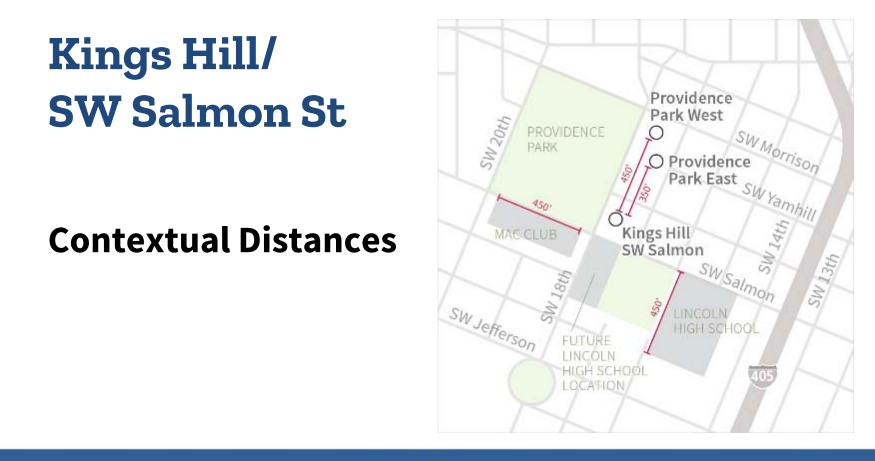
Stations Under Consideration

An informal review of other transit systems found that no other city in North America has stations that are as close, or closer, to another station as these four.

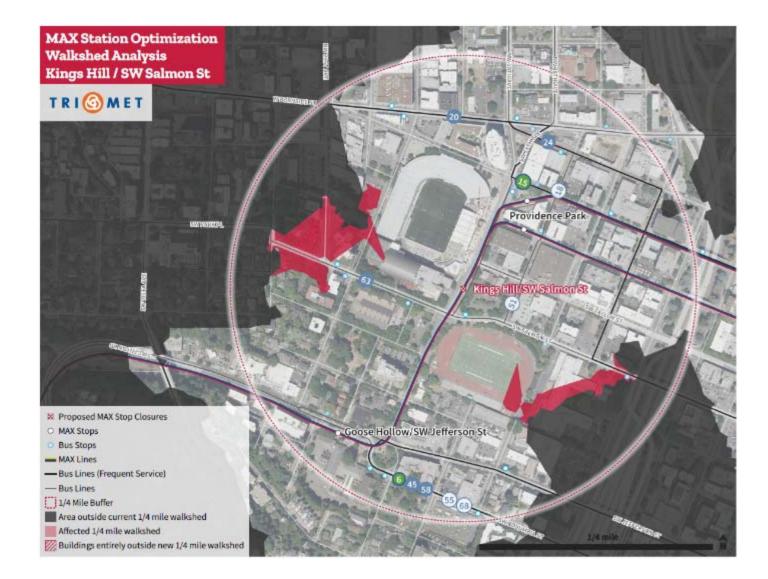
TriMet's bus system, with more than 6,600 stops has fewer than 7 percent of stops within 500 feet of an alternative.



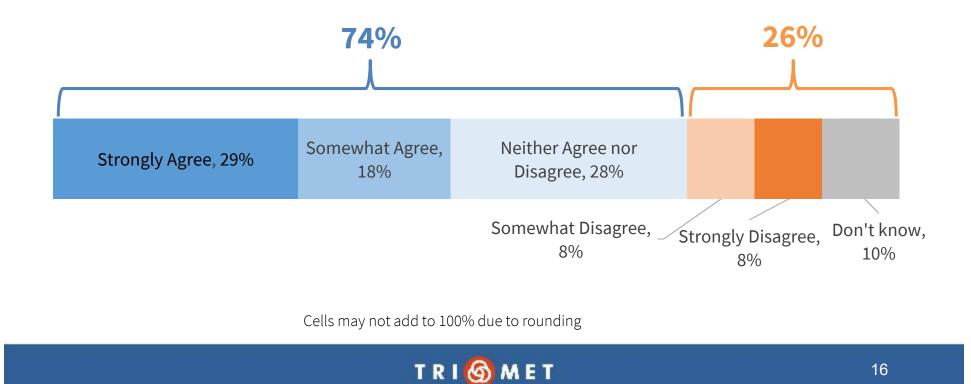


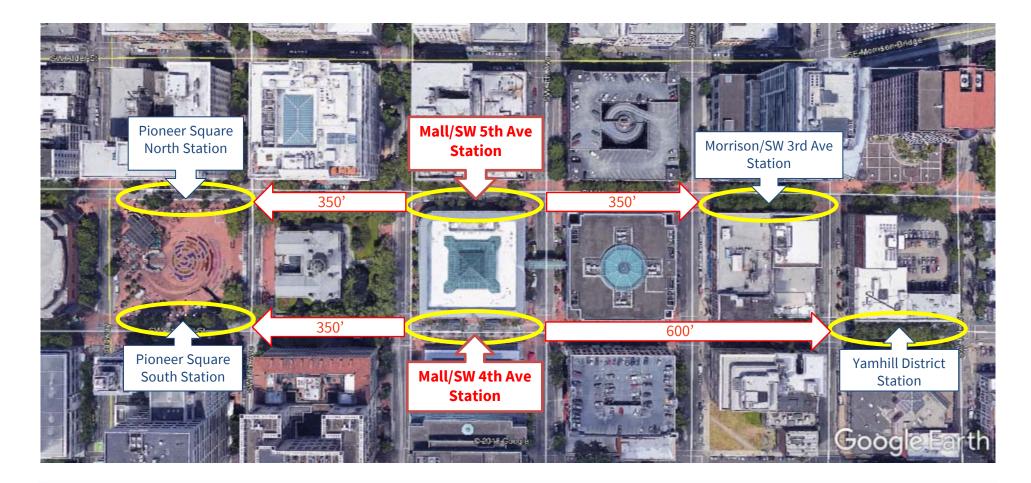






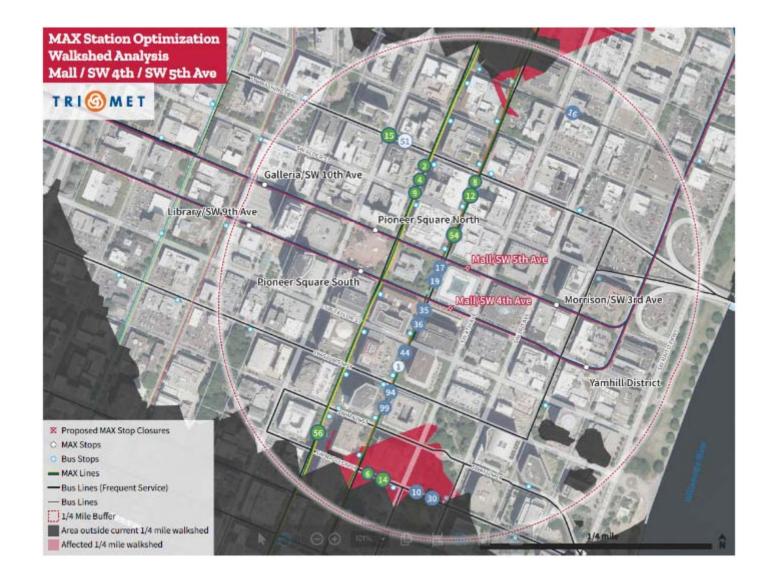
"How do you feel about closing the Kings Hill/SW Salmon station?" Onboard Survey of Affected Riders, N=516





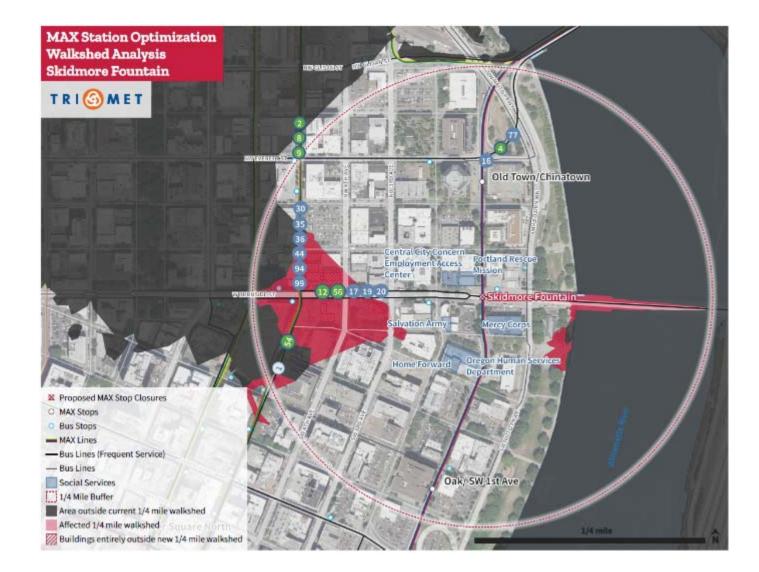


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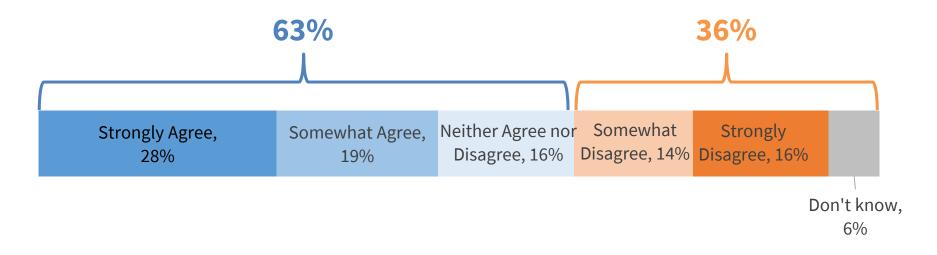
Skidmore Fountain





"How do you feel about closing the Skidmore Fountain station?"

Onboard Survey of Affected Riders, N=511



Cells may not add to 100% due to rounding



What if all riders at the Mall Stations shifted to Pioneer Square?

Fruin's Level of Service Standards

Waiting Area LOS LOS A >= 13 ft² per person 6 n 0 0 10-13 ft² per person LOS B N. . N LOS C 7-10 ft² per person SH KOA 3-7 ft² per person LOS D 0.00 2-3 ft² per person LOS E 2446 < 2 ft² per person LOS F

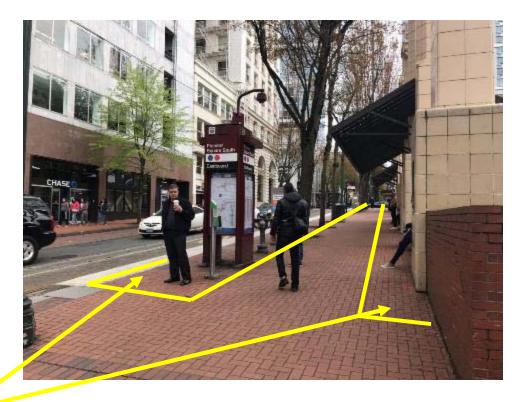
TRI 🙆 MET

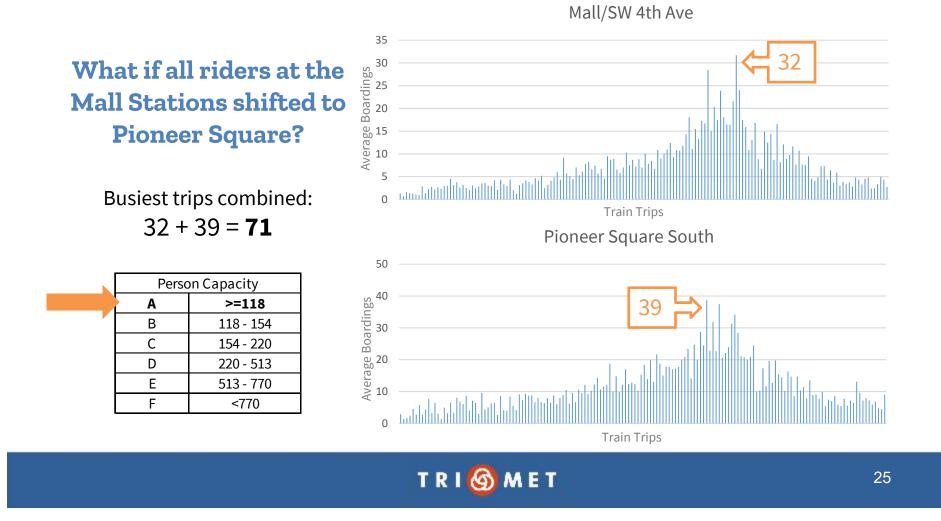
What if all riders at the Mall Stations shifted to Pioneer Square?

Space Available: $_{(feet)}$

Furnishing Zone:	6
Accessory Zone:	3
Length:	190
Appurtenances:	-10%

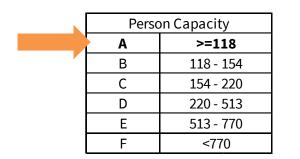
1540 square feet -

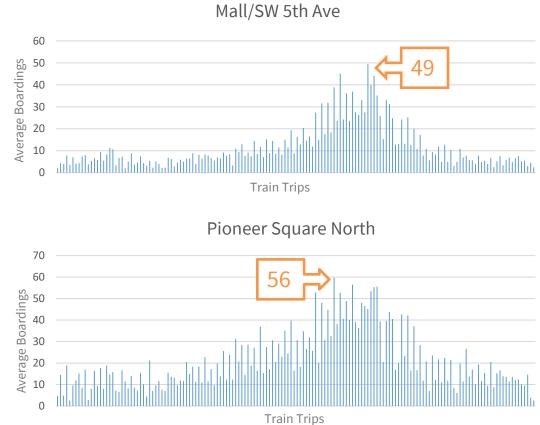




What if all riders at the Mall Stations shifted to Pioneer Square?

Busiest trips combined: 49 + 56 = 105





Impact to dwell times:

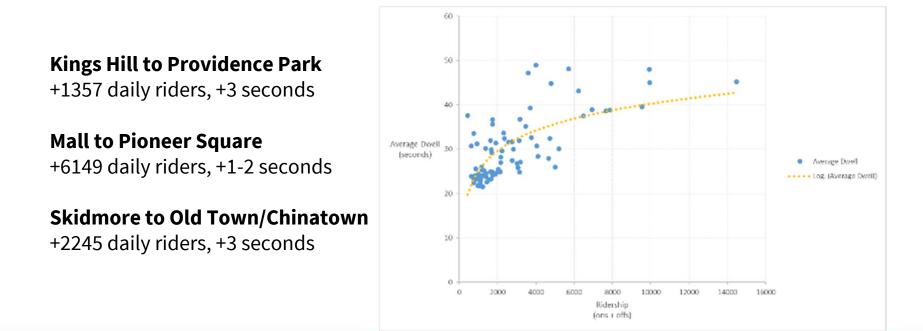
MAX Stations have little variation in the dwell times thanks to All-Door Boarding and Off-Board Fare Payment.

Additional riders at alternate stations will have minimal impact on the dwell times of those stations.



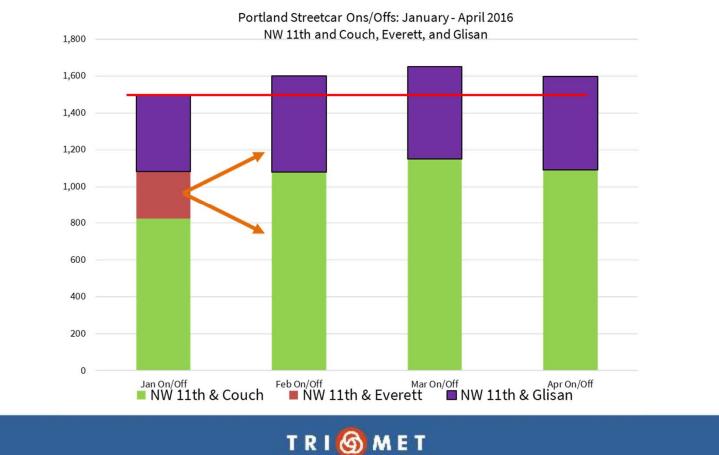
Impact to dwell times:

A model was built using average dwell times and ridership at other MAX stations. For this exercise we looked at the unlikely, worst case scenario of all riders shifting exclusively to one alternate station.



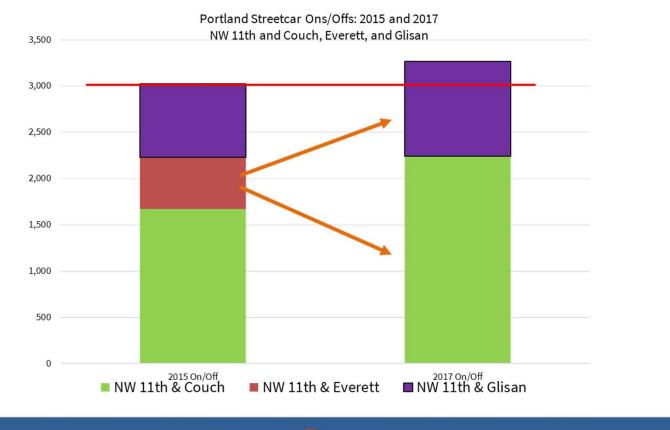


NW 11th/Everett Streetcar Station Closure and Ridership



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NW 11th/Everett Streetcar Station Closure and Ridership



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Travel Time Savings:

Westbound	Dwell Time Saved (average in seconds)	Acceleration / Deceleration Time Saved (seconds)	Time Saved (seconds)	Total Time Saved (minutes)
Skidmore Fountain	33	10	43	
Mall/SW 5 th Ave	52	10	62	
Kings Hill/SW Salmon	27	10	37	
TOTAL:	112	30	142	2.37
Eastbound				
Kings Hill/SW Salmon	33	10	43	
Mall/SW 4 th Ave	26	10	36	
Skidmore Fountain	30	10	40	
TOTAL:	89	30	119	1.98

Anticipated 2 – 2:30 minutes each way improvement on travel time or 14% of travel time from Old Town/Chinatown to Goose Hollow

Outreach & Engagement:

• Website

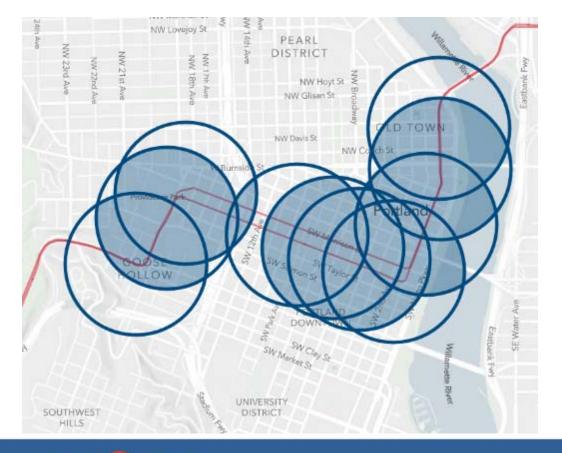
- Nine Open Houses
- Multiple Surveys (including Spanish)
- Postings at stations

Meetings or Presentations with:

City of Portland, Bureau of Transportation Committee on Accessible Transportation (CAT) Portland Saturday Market Mercy Corp The Nines Hotel Portland Rescue Mission Pioneer Place Pioneer Courthouse Square Apple Store - Management Niketown - Management Lincoln High School MAC Goose Hollow Foothills League University of Oregon Stadium District Business Association Old Town/Chinatown Community Association PBA Transportation Committee Downtown Public Safety Committee Go Lloyd Board NWDA Board Lan Su Chinese Garden Westside Transportation Alliance

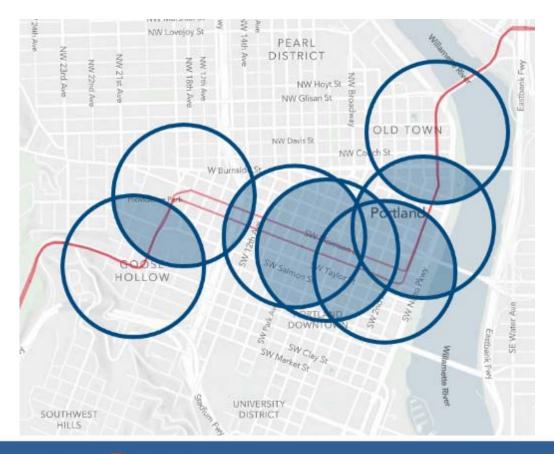
Transportation Equity Advisory Committee (TEAC) Multnomah County Commissioners Westside Economic Alliance Washington County Coordinating Committee Central City Concern

Duplication in coverage area of existing stations





Quarter mile coverage area of remaining stations





Conclusions

- Downtown stations have significant duplication.
- Stations can be trimmed increasing speed without reducing convenience, impacting dwell time or station crowding.
- Travel time savings are significant at the system level.
- Improvements to speed and on time performance will benefit low income and minority communities.
- System riders support consolidations at all stations, but with some differences.
- Each area has unique characteristics.

Recommendation

Retain Skidmore station with review in three years

- Ridership
- Development
- Security
- Burnside Bridge

Permanent closure of 4th & Mall and 5th & Mall stations

Trial closure of Kings Hill station with review in one year

- Ridership
- Operational improvements
- Security

Benefits:

- 3 minutes every day adds up to 13 hours each year not spent in transit for 10,000 people.
- 1.5 minutes out of 356 trips adds up to 9 operational hours <u>per day</u> to reinvest in service reliability.



Questions?

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