

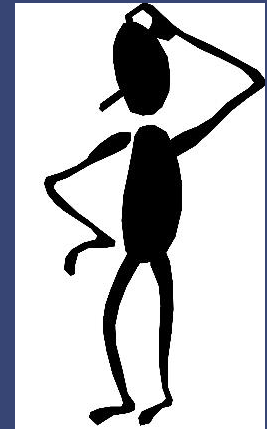
2017 Security Report

TriMet Board Briefing

May 23, 2018

National Incident Based Reporting

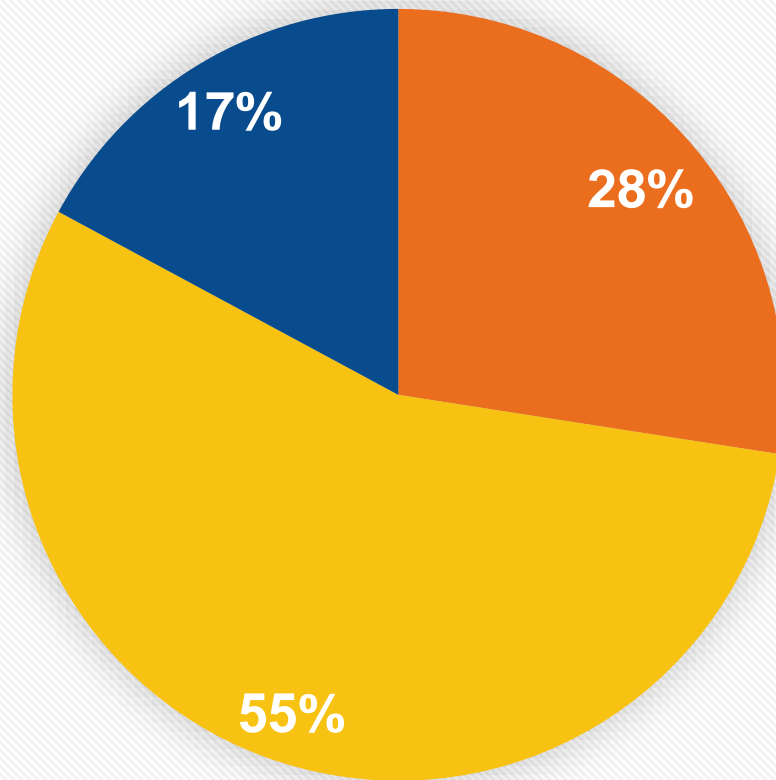
Remember... we cannot
compare data prior to 2016.



NIBRS: all offenses counted per incident

SRS: one offense counted per incident

2017

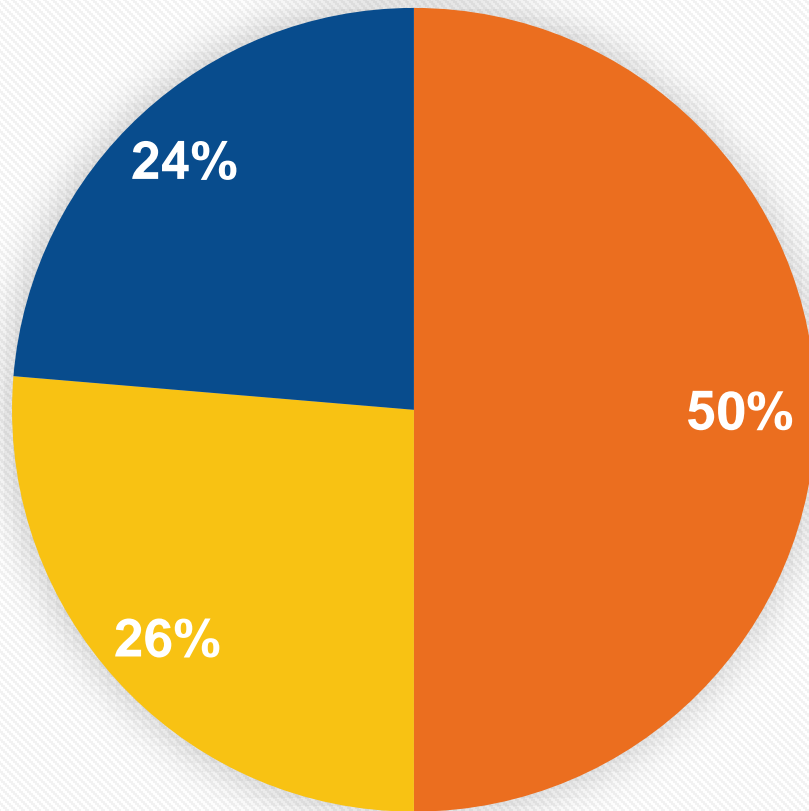


Offense Category

- Person (391)
- Property (789)
- Society (244)

In the big picture, property crime is the most common offense type.

Mode



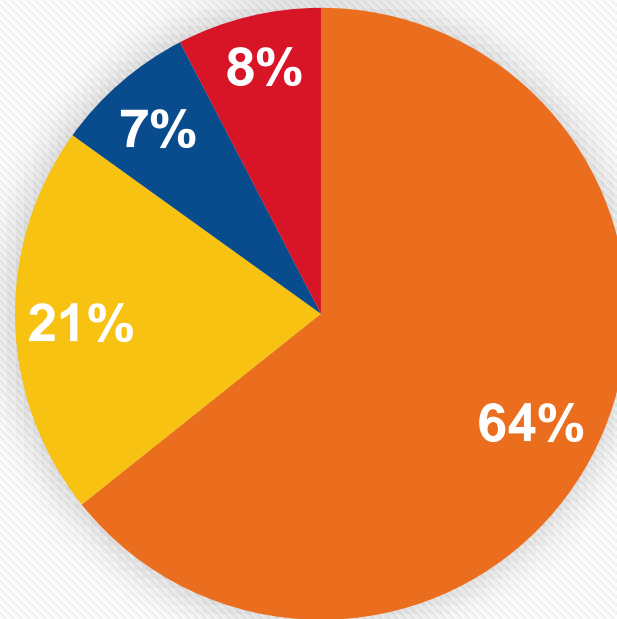
Offense Location

- Rail (712)
- Bus (375)
- Other Locations (337)

Most crime occurs on MAX.

Customer

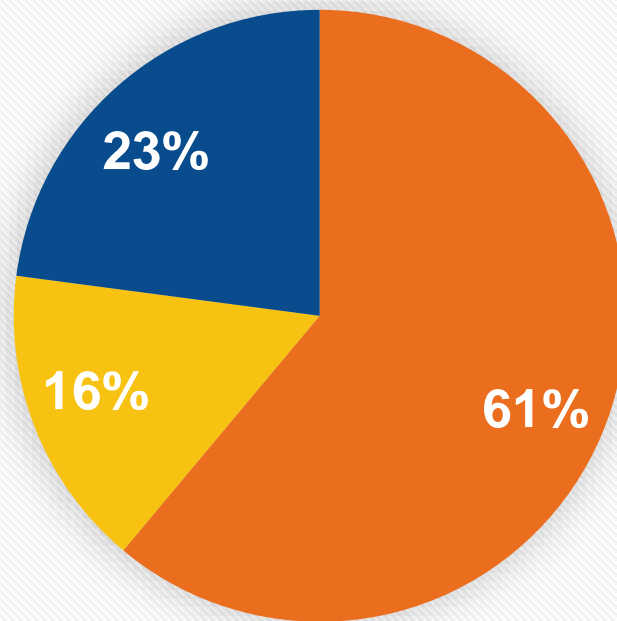
Property Offense Type



- Larceny (405)
- Motor Vehicle Theft (130)
- Vandalism (47)
- Robbery (48)

Theft is the most common property offense against customers.

Customer



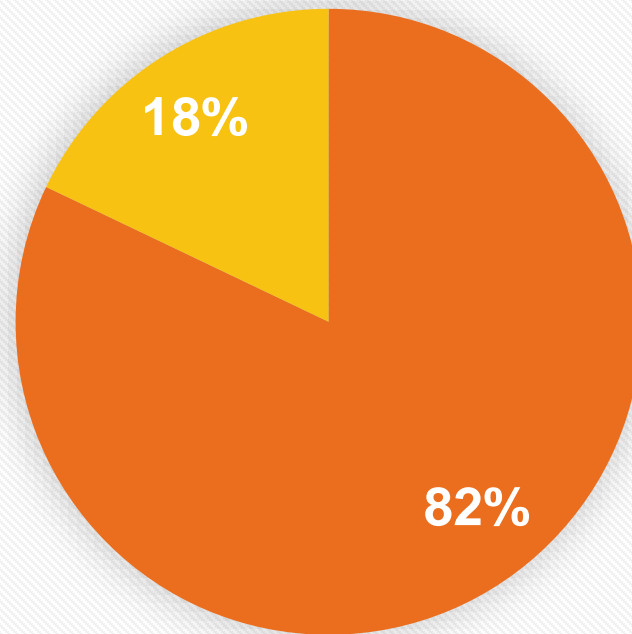
Person Offense Type

- Simple Assault (168)
- Intimidation (44)
- Aggravated Assault (44)

Simple assault is the most common person offense against customers.

Employee

Crimes Against Employees



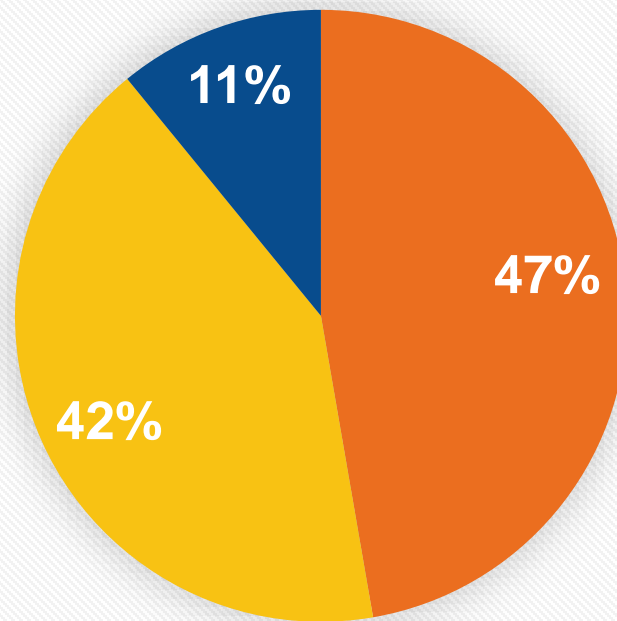
■ Person (55)

■ Property (14)

Person crimes are the most common offense type against employees.

Employee

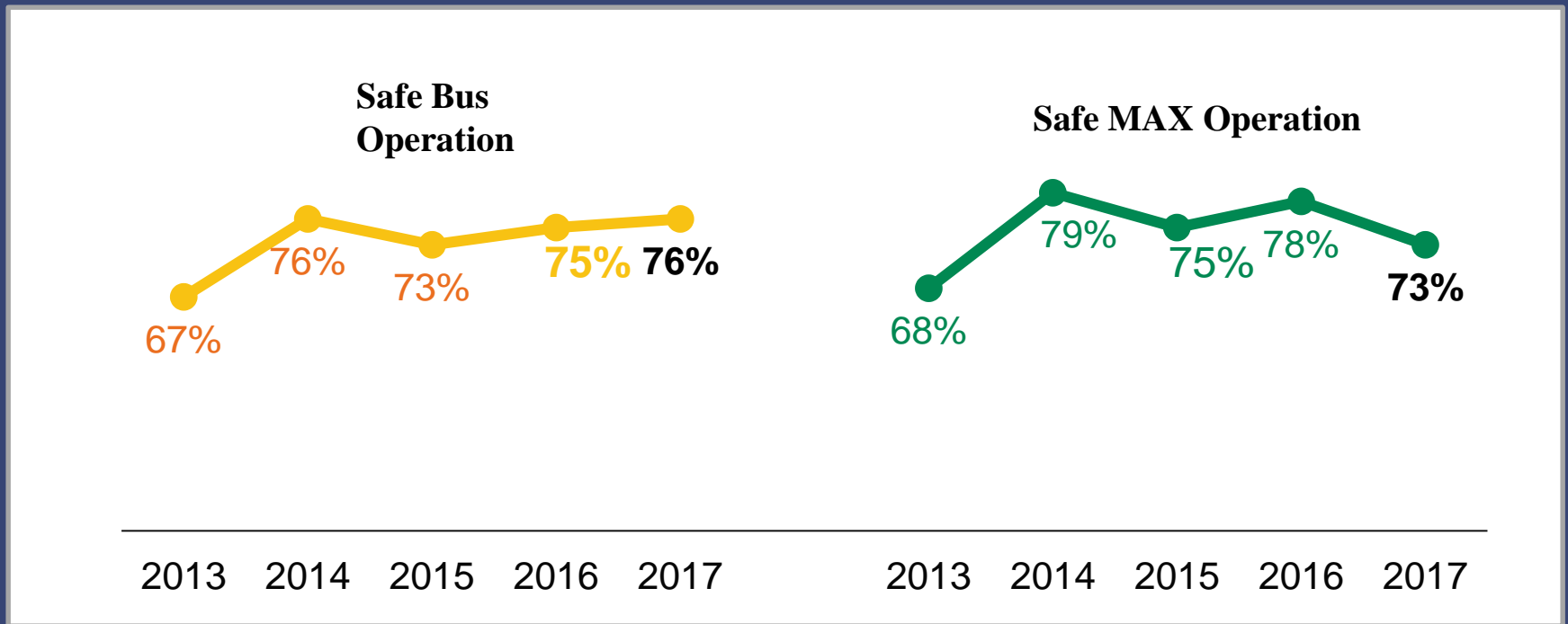
Person Offense Type



- Simple Assault (26)
- Intimidation (23)
- Aggravated Assault (6)

Simple assault, followed closely by intimidation, is most common person offense against employees.

Approval of TriMet's safe operation of buses remains steady; MAX approval declined



Enhancing Presence

- Current Security Staffing
 - Transit Police
 - Security Officers
 - Street Level Outreach Workers
 - Mayor's Office of Youth Violence Prevention
 - Cooperative framework between law enforcement, social service agencies, and schools



Outreach

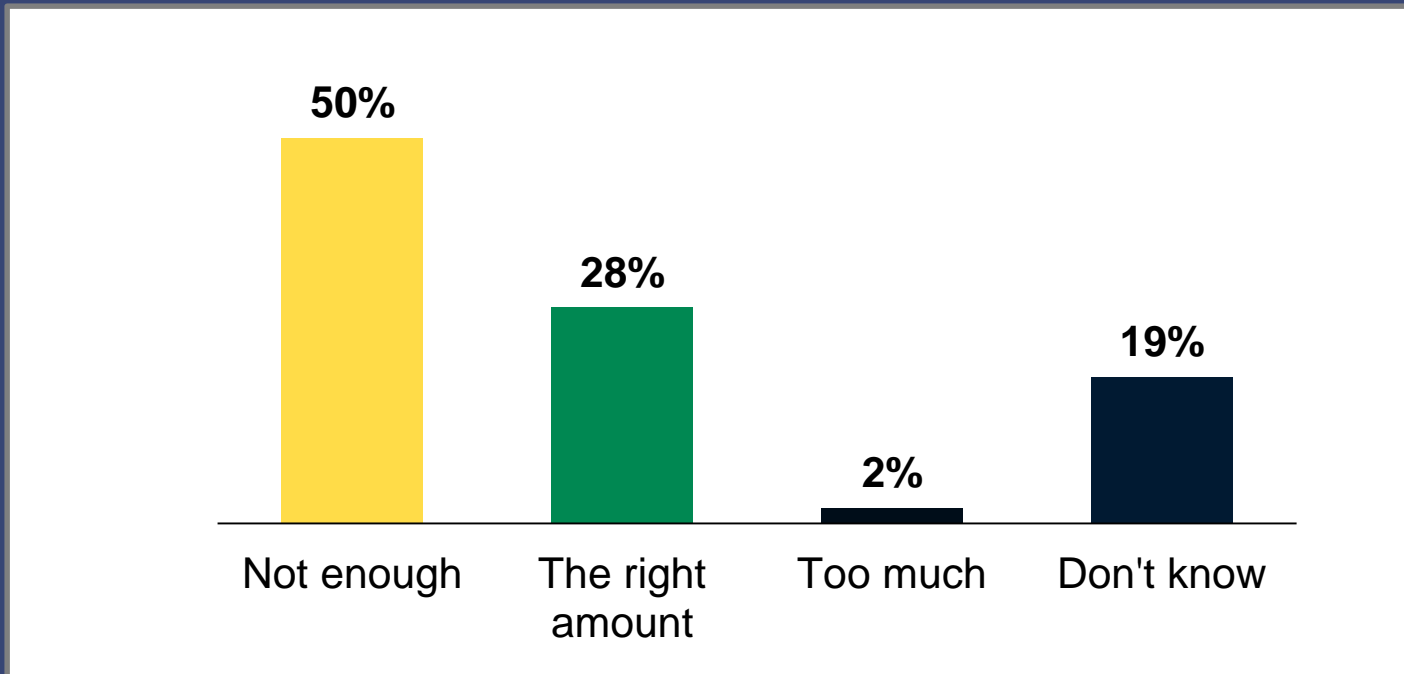


Enhancing Presence

- TriMet Presence
 - Supervisors
 - Operators
 - Customer Service Representatives



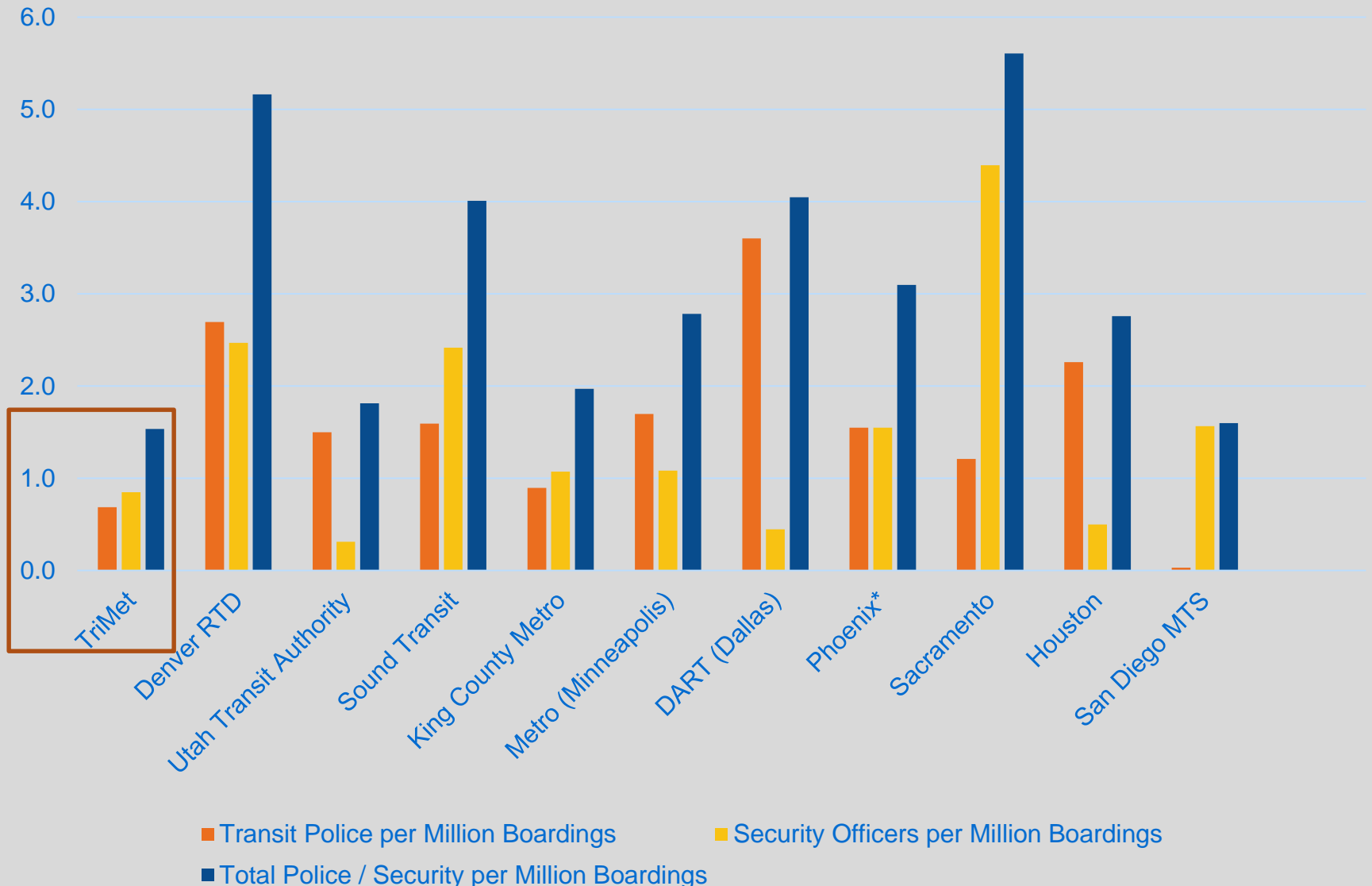
Half of Metro residents say there is not enough security presence on TriMet



Enhancing Presence

- Enhanced Security Staffing
 - Increased Security Officers
 - More than 80
 - Additional police officers
 - 6 police officers, 1 Sgt (FY2019)
 - Peace Officers
 - Currently in contract negotiations
 - 30 officers in about a year's time

Steadily increasing security presence (as of May 1, 2018)



Improving Security through Design

- Crime Prevention Through Environmental Design
 - Improved Lines of Sight
 - Upgraded CCTV
 - Access Control and Territorial Reinforcement



After



Before

Security Cameras

- Vehicle-borne CCTV
 - Buses, LRVs, DMUs
 - Expanded coverage
 - Retrieval in hours, not days
- Platform and Transit Center CCTV
 - Improved image quality
 - Expanded coverage



Operator Safety

- Security Continuous Improvement Team
- Assault Prevention and Awareness Training
 - Expanded to Rail Operators/Supervisors
- Review of Fare Collection Procedures
- Operator Safety Panels
- Proposed Change to Oregon Statute
 - Transit Worker Assaults - Felony
- Post Incident Counseling/
Employee Advocate Support



Community Engagement

- Public Education
 - Personal Safety
 - Theft Prevention
 - “Text to” TriMet Security
- Community Input
- Safety & Security Advisory Committee
 - Analyze/recommend changes to policies, procedures, and training
 - Monitor safety and security performance

